



1

Complete initial paperwork

Service agreement
Consent form
Information gathering

2

First appointment

At your home or by video meeting (telehealth)
Getting to know you
Setting your goals
Making plans

3

Service delivery

Weekly, fortnightly, or monthly
At home, school, workplace, community, or video meetings (telehealth)

4

Progress report

Required by NDIS
Submitted 6 weeks before funding plan end date
Outlines progress against plan goals

5

NDIS plan review

NDIS contacts you
NDIS completes a plan review with you
You receive a new NDIS plan